

Our vision is to make a **positive** and **lasting** difference for children and families

Our mission is to provide solutions for **individuals** and organisations that help them **achieve**



➤ Our Values

passionate about realising potential

We remain true to our founders' belief in quality care for children and families.

TRUTH

We act with care, compassion and integrity.

QUALITY

We set high standards for ourselves in serving customers.

ENERGY

We work with energy, enthusiasm and determination.

RESULTS

We measure outcomes and use them to make better decisions.

ambition for children

We want children to have a sense of belonging and security within a family environment.

ENGAGEMENT

We encourage and enable children to have their voices heard.

STRENGTHS BASED

We use a strengths based approach to our work.

ACHIEVEMENT

We work with children to help them achieve.

PROTECTION

We protect children.

people matter

We believe that every person counts and is accountable.

NEEDS LED

We put the needs of children first.

DIVERSITY

We value diversity, take pride in our work and celebrate our successes.

RESPONSIBILITY

We take responsibility for our actions and outcomes.

CHALLENGE

We challenge and support each other and our partners to constantly improve.

safe change

We understand and successfully manage the risks of change.

CREATIVITY

We appreciate the need for change and work with pace and creativity.

SAFETY

We never compromise on quality and safety for children.

RESEARCH

We invest in research and learn from experience.

CULTURE OF IDEAS

We promote a culture that enables ideas to be developed, shared and realised quickly.

building communities

We believe we can achieve more by working together.

LOCAL FOCUS

We deliver locally based activities in support of local communities.

SHARING

We share knowledge and information with stakeholders.

RESPECT

We treat our partners with respect and integrity.

HONESTY

We are open and honest at all times.

THE CHILDREN'S SERVICES GROUP

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